

ARRIVE - FEEL WELL - RELAX

Welcome to



GUEST A-Z



Hotel Lärchenhof- Katschberghöhe 14 - A 9863 Rennweg
Tel: +43 (0) 4734 250
info@laerchenhof-katschberg.at

A

Allergies

We prepare food free of gluten and lactose. If you have any intolerance, please inform us at the reception. We will respond to the requirements and needs flexibly.

B

Bathrobes and bath towels

For the duration of your stay, you will be provided with a bath bag. If you require a kids' bathrobe, please contact our reception.

Bar

Our hotel bar is open for you up to 11 p.m.

Beverage receipt

We ask you to sign each consumption receipt at the dining room or bar, just before you leave there, because we cannot accept later reclamations. The signed receipts will be found at the reception.

Bonus cards

You get the "Hinteregger Bonus card" in the winter season for a stay of minimum three days. Every day a voucher of € 3,- per person - for lunch at "Adlerhorst" or "Almwirtshaus Ainkehr" " Pizzeria Stamperl", and further benefits.

For the summer season, our guests will receive the "Katschberg card". Several discounts and fringe benefits in the village and surrounding area are included.

You will get concerning information at the reception.

C

Cash machine

You find an ATM directly at the Tourismusoffice beside the hotel "Lärchenhof".

Change of bedlinen

We want to go green and therefore we change the bedlinen once a week. If desired, we change it more often. Please inform us at the reception.

Change of towels

We want to go for green and therefore we change the towels only on desire of our guests. Please let us know, whether one has to be changed, in putting it at the floor.

Checkout

We ask you kindly to leave the room up to 10.30 a.m. For individual needs, and late check out please contact the reception.

Coffee machine

Our guest rooms partly are equipped with Nespresso coffee machines. Further capsules if needed are available at the reception for € 2,50 each.

Climate mountain

We, the people of Katschberg, live from tourism and a nature that is intact. Therefore, we are partners of the "Region Klimaberg Katschberg" and take proactive responsibility for our environment.

It is our goal, to be CO₂-neutral up to 2030. For this, we put several measures in practice in our whole company.

Climate food

Pure vegetarian food - our climate food - saves an enormous amount of resources like CO₂, Water and acreage.

Our culinary concept "green cuisine" by Steffen combines rustic tradition with completely modern age.

Take as often as possible, the climate food and so you are active in saving our climate and environment.

You will find it signposted at the buffet for breakfast and dinner.

D

Dietary kitchen

We are prepared to focus the preparation of food directed to your needs. Please contact our kitchen- and service team.

E

Equipment

You are welcome to lend the following equipment for free at the reception:

- Backpack
- Walking sticks
- Nordic walking sticks

Escape plan

Please make yourself familiar with the escape plan and the emergency exit. In case of a fire, the assembly point is at the village place, right near the night entry.

F

Fitness room

Our fitness room is open for you from 7 a.m. to 8.00 p.m. For children below 14 years, the entrance is permitted only accompanied by a parent or legal guardian, due to reasons of safety.

G

Garbage

We separate our garbage. That you can separate your garbage too, we have placed containers besides the night entrance. Here you can dispose glass, paper and general rubbish. Batteries and medicines you can leave at the reception. We ask you, not to dispose hygienic rubbish in the toilet. Please use our hygiene-paper bags and dispose them in the bin in the bathroom.

Games

With pleasure, we give you party games for use in the lobby only. Please handle them carefully and do not take them to the guest rooms.

H

Horse-drawn sleigh trip

With pleasure, we organize for you this romantic trip on Katschberg.

I

Indoor swimming pool

Our indoor swimming pool is open every day from 7:00 a.m. to 8 p.m.

L

Lobby

Our lobby invites for a pleasant stay. At the reception, you can borrow some games or books for free.

Lost and found.

Please deposit found objects at the reception.

M

Medical practitioners

Doctor on duty

+43 (0) 6474 141

Dr. med. Betzler & Dr. med. Neumayer

Directly in the hotel, beside the night entry

+43 (0) 47 34 24 04

Dr. med. Maher Hatahet

in St. Michael, about 10 minutes distance from the hotel

+43 (0) 6477 83280

Dr. med. Reinhold Luger

in Rennweg, about 10 minutes distance from the hotel

+43 (0) 4734 605

Mealtimes

Breakfast from 7.30 a.m. to 10.30 a.m.

Lunch snack from 12.30 p.m. to 2 p.m.

Dinner from 6 p.m. to 8 p.m.

Additional consumption and extras are charged to your bill. Please control and sign every receipt, we cannot accept later reclamations.

Massage

Spoil yourself in booking a wellness treatment at the reception.

Minibar

You are free to consume beverages from the minibar. Please inform us at the reception about your consumption, we will add it to your room bill. Every day the minibar will be controlled and refilled.

If you need cooling some medicine, we will do this for you without problems.

N

Night entry

When the bar closes, also all our doors will be closed. Then you can enter the hotel only with the room card at our night entrance.

P

Pharmacy

St. Michael im Lungau:

Pharmacy "zum hl. Michael"

Address: Marktstrasse 87, 5582 St. Michael im Lungau

Telephone: +43 (0) 4732/2135

Gmünd:

Pharmacy "zum hl. Geist"

Address: Hauptplatz 9, 9853 Gmünd

Telephone: +43 (0) 4732/2135

Payment

You are welcome to settle the arrangement in cash, with EC-card, Visa or MasterCard.

Pets

Your faithful companion for € 25,- per night (without food) is very welcome in our house. Except in the restaurant, the indoor pool and spa area.

Pillow

If desired, you are welcome to have an extra pillow.

Public transport

- ski bus
- lift operating times (winter & summer)

Parking

To load and unload your car, you can park directly in front of the entrance. After this, please park your car either at our parking deck or underground garage. (Subject of charge)

Playroom

Our playroom is open during the whole day. The Playroom is without carer and so parents take responsible for their kids.

R

Regional products

Several sustainable products of our region are available in our hotel shop and also at the "Lärchenhof Shop" at the opposite side of the village square.

Reception

Our team at the reception is there for you from 8 a.m. to 8 p.m.
For any emergency please call +43 (0) 4734 250

 + 43 (0) 664 4285760

Room service

If you do not want to have room service, please place the sign "Bitte nicht stören" (do not disturb) outside you door!

Room key

Your room key is valid for the whole period of your stay.

S

Stamps

With pleasure, we take your postcards at the reception. The postage will be charged to your bill.

Shop

Some articles from the window in the lobby you can buy directly at the reception. Further specialities you will find in the shop at "Lärchenhof".

The "Lärchenhof Shop" opening times: Monday, Tuesday, Wednesday, Friday and Saturday: **08:00–18:00 lunch break from 13:00 to 14:00**
Thursday and Sunday: **08:00–13:00**

Sustainability

For our hotel, sustainability is not only a word, it is program. Therefore we offer besides climate- and environmentally friendly pure vegetarian delicacies also milk and meat products from farmers from the surrounding area.

The table- and mineral water flows directly from the Katschberg source into your glass.

Bees "deliver" us with honey and our plant experts are converting the herbs of our Alps to regional specialities.

Sewing kit

We want to save the environment and therefore we go without sewing kit in the room. We are pleased to lend you a kit at the reception.

Smoking

We are a non-smoker hotel. Smoking is allowed only outdoors and on the balcony. Please use the provided ashtrays.

Safe

Our Katschberg-Suites and Penthouse-Suites are equipped with electronic room safes.

For the other guest rooms you can get a key at a caution of € 10, & Skikey € 30,00 - at the reception.

Sauna towels

You can take them for free in the indoor swimming pool- and spa area. After use, please put them into the provided baskets. Please mind the environment and use them economically.

Spa area

The spa area is open daily from 7:00 a.m. to 8 p.m.

The sauna will be at working temperature at 2 p.m. In case of bad weather, or if desired, we switch on the sauna also earlier.

Kids under 14 years do not have access to the sauna and rest area.

T

Toboggan run

The toboggan run at Katschberg has a length of 1,5 km. It starts from the "Gamskogelhütte" and goes down to the "Stamperl". The ride takes approximately 40 minutes.

Taxi

Taxi Katschberg: +43 (0) 720077777

W

WI-FI

Our Wi-Fi is free available for our guests and with password -
Laerchenhof

Wishes, ideas or suggestions for
improvement, are welcome at the reception!

**We wish you a pleasant stay with us at the
Katschberg!**

arrive - feel well - relax

The Hinteregger family & the
Hotel Lärchenhof team